

MAKING RIVER-SENSITIVE MASTER PLANS

Outcome Report for a Two-day Training Programme in Gurugram on 14th - 15th July 2022







Outcome Report for a two-day training program on 'Making River-Sensitive Master Plans', with planning consultants and practitioners, in Gurugram on 14th-15th July 2022



Introduction to River-Sensitive Planning

 1.
 02

 Background
 02

 2.
 03

Training on Making River-Sensitive Plans

3.04Details of the Training044.06Agenda for the Training065.08Glimpses of the Event086.10Session-wise Discussion and Deliberation10

Annexures

7. Participant List

8.

Energisers

9.

Participant Feedback



BACKGROUND

Traditionally, the rivers have been at the centre of various societal practices—cultural, religious, livelihood-related, and recreational. The interaction between rivers and cities has been a multi-disciplinary one - wherein on one hand the rivers have been guiding the growth of cities along their banks, and at the same time, the development within a city has been re-shaping its rivers and associated urban landscapes. However, as dynamic systems, this relationship between rivers and cities has been changing over time. Over the years, sadly, the cities have lost their connection with the river. There is a pressing need to reconcile these rivers with the city and its surroundings.

Also, much of the current undesirable state of rivers can be attributed to disruptive anthropogenic activities. These are somehow more prevalent in urban areas (cities). Therefore, any improvement in the river's health cannot be achieved without first addressing the issues in urban areas. While the cities have largely been responsible for the deterioration of their rivers, they have a central role to play in their rejuvenation.

There is thus a dire need to relook at the ongoing river management efforts. Urban river management has to be brought to the heart of city planning. It has to be seamlessly built within the whole natural planning process. It also means that we need to have city plans that are sensitised towards their rivers.

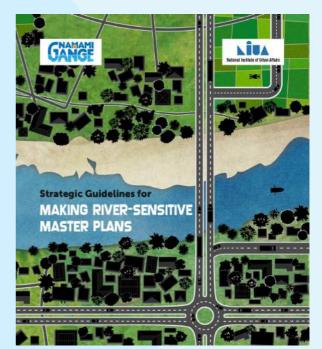


CONTEXT

In light of the above, the Hon'ble Prime Minister of India, at the first meeting of the National Ganga Council held in December 2019, emphasised that "There is a need for new river-centric thinking in planning for cities on the banks of rivers. River health needs to be mainstreamed into the urban planning process by developing Urban River Management Plans. Cities should be responsible for rejuvenating their rivers".

Responding to this call, the National Mission for Clean Ganga (NMCG) and the National Institute of Urban Affairs (NIUA) prepared a Strategic Guidelines for 'Making River-Sensitive Master Plans' (1). The purpose of this guidance document is to help city planners across the basin, and the country at large, understand how to integrate riversensitive thinking into a Master Plan. The document was officially launched on 20 June 2021 by Sh. Gajendra Singh Shekhawat, Hon'ble Minister for Ministry of Jal Shakti.

It elaborates on seven tools and instruments within Master Plans that can be used to address various river-related urban challenges.





Many river cities in India are currently preparing new Master Plans or revising the existing ones. Hence, this is an opportune time for cities to be introduced to the idea of river-sensitive urban planning.

(1) Strategic Guidelines for 'Making River-Sensitive Master Plans' (https://niua.in/waterandenvironment/wp-content/uploads/2022/03/making-river-sensitive-masterplans.pdf)

DETAILS OF THE TRAINING

A **two-day training program** on **'Making River-Sensitive Master Plans'** was organised on **14th - 15th July 2022, in Gurugram**. The purpose of this training was to collectively retrospect on the growing need for river-sensitive urban planning, by understanding the guidance document and exploring its application within river cities in India.



OBJECTIVE

The primary intent of this training was to engage with consultants and practitioners working in different cities, in order to enhance their understanding of the typical riverrelated challenges faced by cities and how these can be addressed through a Master Plan.

The training sensitised the participants to the idea of mainstreaming river-thinking while preparation of city master plans, along with a detailed understanding of planning provisions for sustainable urban river management. Over the two days, the participants were brainstorming about the possible avenues for integrating river-sensitive thinking within the existing planning processes.

PARTICIPANTS

An open call was announced, to invite applications for the training program. Out of around 140 applications that were received, the training was attended by 32 selected participants from different cities across India. The diverse cohort of participants included urban planners, engineers, architects and environmentalists; who are engaged as consultants, practitioners, professors or students; with government, private or academic institutions. A complete list of participants is enclosed as Annexure.

TRAINING APPROACH

The training programme was spread over two days. The first day covered an introduction to the value of rivers in cities, the requirements for creating an enabling environment to make river sensitive plans, and an overview of the seven master plan instruments that can help in planning for urban rivers. On the second day, the participants were grouped to prepare sectoral strategies for a river-sensitive master plan of a hypothetical city. This was followed by a session on practical experiences from master plans across the country, and a moderated discussion on probable solutions for some unique practical challenges faced during the preparation of master plans. A monitoring and evaluation mechanism was also presented in the end. All the sessions have been detailed out in the following section.

In order to ensure hands-on learning, each of the sessions were structured in the form of:

- Presentations: The key topics were presented by members from Water and Environment Vertical, NIUA. These lectures shared detailed insights with the participants about the subject.
- Moderated Discussions: The presentations were followed by moderated discussions, wherein the participants were required to brainstorm, discuss and deliberate, seek specific answers and put forward relevant experiences in the sector. This way, a number of unique ideas and practices were shared within the event.
- Group Activities: Rather than a one-way theoretical lecture, the entire programme was designed to ensure maximum participation and learning. The participants were divided into five teams, each named after a river. The seating arrangements at the venue were made accordingly. There were multiple group activities and exercises, to ensure exchange of ideas and better understanding of the participants.



A participant presenting the datasets for preparation of a river baseline.





Day 1 - 14TH JULY 2022

MAKING RIVER-SENSITIVE MASTER PLAN Training Programme Agenda

14-15 JULY 2022 - RAMADA BY WYNDHAM GURGAON CENTRAL, GURUGRAM 9:30 A.M to 10:00 A.M - Registration

TIME	SESSION DETAILS	TRAINER/MODERATOR		
<i>MC</i> –	Sahil Bhardwaj, Research Associate, Water and	l Environment Vertical, NIUA		
10:00-10:15	Introduction and Ice- breaker	Mr Rahul Sachdeva, Sr. Programme Specialist Water & Environment, NIUA		
10:15-10:45	Integration of Healthy Rivers into the Master Plan	Ms Vishakha Jha Sr. Environment Specialist Water & Environment, NIUA		
10:45-11:30	Overview of Strategic Guidelines on 'Making River-Sensitive Master Plans'	Ms Nikita Madan Sr. Environment Specialist Water & Environment, NIUA		
	11:30-11:45 - Tea Break			
11:45 - 13:00	Preparing River Baseline	Ms Ishleen Kaur Sr. Environment Specialist Water & Environment, NIUA		
	13:00-14:00 - Lunch Break			
14:00-14:15	Energizer	Ms Shilpi Chakraborty Intern Water & Environment, NIUA		
14:15-15:30	Understanding the Master Plan Instruments <u>Group Exercise</u> - to identify examples under each planning instrument, for addressing the assigned challenge <u>Groups</u> - floodplain management, weak citizen river connect, pollution, degradation of water bodies and wetlands, river-economic potential	Ms Jyoti Verma Sr. Research Specialist Water & Environment, NIUA		
	15:30-15:45 - Tea Break			
15:45-16:50	Group Presentations Key Takeaways (15 Mins)	Ms Jyoti Verma Sr. Research Specialist Water & Environment, NIUA		
16:50-17:20	Address Interaction (10 Mins)	Mr Rajiv Ranjan Mishra Chief Technical Advisor, NIUA		
17:20-17:30	Wrap up and Instructions for Day 2	Mr Sahil Bhardwaj Water & Environment, NIUA		





TIME

SESSION DETAILS

TRAINER/MODERATOR

TICAL

MC - Manju Rajeev Kanchan, Research Associate, Water and Environment Vertical, NIUA

10:00-10:15	Recap of Day-1	Ms Manju Rajeev Kanchan Water & Environment, NIUA
10:15-11:15	<u>Brainstorming Session and Group</u> <u>Exercise</u> - to prepare a river-sensitive Master Plan for any city <u>Groups</u> - transport, economy, shelter & regeneration, physical infrastructure, social infrastructure & heritage	Mr Lovlesh Sharma Sr. Water and Infrastructure Expert Water & Environment, NIUA
	11:15-11:30 - Tea Break	
11:30-12:45	Master Plan experiences from across the world	Mr Lovlesh Sharma Water & Environment, NIUA
	12:45-13:45 - Lunch Break	$A = A \Sigma$
13:45-14:00	Energizer	Mr Anirudh Soni Research Associate Water & Environment, NIUA
14:00-15:00	Challenges and Limitations in preparing Master Plans <u>Group Exercise</u> - Brainstorming Solutions for Unique Planning Problems <u>Groups</u> - in the case of seasonal rivers, meandering rivers, braided rivers forming riverine islands, heavily channelized rivers with barrages / embankments and rivers with built spaces till the edge	Dr Victor Shinde Lead Water & Environment, NIUA
15:00-15:30	Monitoring and Evaluation of Master Plan Interventions	Ms Vishakha Jha Water & Environment, NIUA
	15:30-15:45 - Tea Break	
15:45-16:05	Address	Mr G Asok Kumar Director General, NMCG
7	6:05-16:25 - Certificate Distribution and Group Pi	cture

Wrap Up

07

Day 2 - 15TH JULY 2022













SESSION-WISE DISCUSSION & DELIBERATION

TRAINING SESSIONS

The training began with an introduction and an ice-breaker session for the attendees get to know one another, followed by 8 technical sessions spanning over two days, and concluded with a closing session with the invited dignitaries. The technical sessions were as follows:

Session 1: Integration of Healthy Rivers into the Master Plan

Session 2: Overview of the Strategic Guidelines for 'Making River-Sensitive Master Plans'

- Session 3: Preparing River Baseline
- Session 4: Understanding the Master Plan Instruments
- **Session 5**: Preparation of River-Sensitive Master Plans
- Session 6: Master Plan experiences from across the world
- Session 7: Challenges and Limitations in preparing Master Plans
- Session 8: Monitoring and Evaluation of Master Plan Interventions

On both the days, interesting energisers were conducted after lunch, in the form of informal games on the theme of the training. The emcees for the event, Sahil Bharadwaj and Manju Rajeev Kanchan from NIUA, seamlessly brought together the training across two days.

A brief description of each session and key takeaways from the discussions are shared below:

INTRODUCTION AND BREAKING THE ICE

At the onset, Dr. Victor Shinde from NIUA set the tone by introducing the need for mainstreaming river thinking into the long-term urban planning framework in India. He briefed the participants about the work done by NIUA and NMCG in this domain. He also briefly introduced the necessity of looking at different aspects of the river ecosystems, while preparing the master plans for river cities.

Sh. Dheeraj Joshi, Deputy Secretary, NMCG, Government of India, joined the opening session and motivated the participants to encapsulate river-thinking in all their activities.

Following the introduction, Rahul Sachdeva from NIUA conducted an icebreaker through a series of quirky exercises involving the attendees, showing a diverse mix of participants belonging to different native places, professions and years of experience. This involuntarily provided an opportunity for the participants to interact with each other and also increased their enthusiasm for the training sessions.



Dr.Victor Shinde, NIUA setting the tone for the training programme



Sh.Dheeraj Joshi, NMCG delivering an insight about the project activities



Rahul Sachdeva, NIUA conducting the icebreaker exercise

SESSION 1: INTEGRATION OF HEALTHY RIVERS INTO THE MASTER PLAN

Vishakha Jha from NIUA led this session, by posing a question across the participants about their expectations and vision for the river flowing within their cities. The participants came up with key words like 'Holistic', 'River-City Connect', 'Ecological Sensitivity', 'Pollution Free', 'Green Connect', 'Inclusivity', and many more. She set the discussion tone by explaining how each of these aspects lead to the concept of 'healthy rivers'. This activity set a base for understanding the importance 'healthy rivers' right from the beginning of the urban planning process, i.e. while preparing the master plan vision for a city.



Vishakha Jha, NIUA spearheading a discussion about setting a river's vision for a city

SESSION 2: OVERVIEW OF THE STRATEGIC GUIDELINES FOR 'MAKING RIVER-SENSITIVE MASTER PLANS'

Session 2 focused on delivering a brief overview about the strategic guidelines and an explanation of each of the 7 planning instruments that can be leveraged for making river-sensitive master plans. To begin with, Nikita Madan from NIUA presented a few key statistics reflecting the common challenges faced by urban rivers in India and covered the idea of mainstreaming rivers as part of the overall master planning process. She also elaborated on the Strategic Guidelines on 'Making River-Sensitive Master Plans' as well as the 7 planning instruments that can be leveraged, to inculcate river thinking into a Master Plan. Sharing examples from the Master Plan of New Orleans, she showed a glimpse of cities that have adopted a river-sensitive vision in their plan.

At the end of the session, Dr. Victor Shinde from NIUA added that the purpose of the entire training was to carve a niche for river-sensitive planning in the minds of the attendees, and not to establish that the contents covered during the training are the only way to go about the preparation of river-sensitive master plans.



Nikita Madan from NIUA delivering a session on the overview of strategic guidelines for 'Making River Sensitive Master Plans'



Dr. Victor Shinde from NIUA establishing additional clarity on the usage of guidelines during the master planning process

SESSION 3: PREPARING RIVER BASELINE

-

This session was focussed on the process of preparing a river baseline for any city. Led by Ishleen Kaur from NIUA, this session dealt with the importance and the components associated with the preparation of a river baseline. She asked the participants to come up with specific datasets that they felt important or have used earlier in the preparation of a river baseline study.

As part of the same, a group exercise was conducted wherein the participants were grouped under 5 dominant river related issues - 'pollution abatement', 'floodplain management', 'degraded water bodies', 'weak river-city connect' and 'river economic potential'. All the groups were further asked to come up with specific datasets that they deemed relevant, in context of the issue at hand. The participants after a stimulating brainstorming session, came up with datasets and the sources of this information.

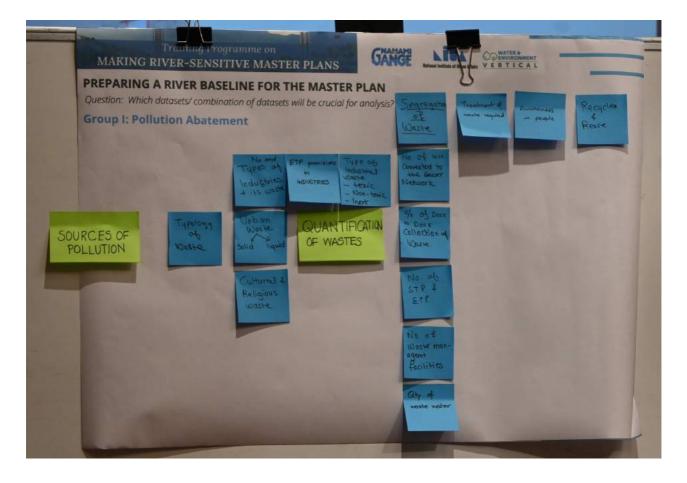
After the exercise, Ishleen Dheer also shared some glimpses from the baseline study conducted during preparation of the Draft Master Plan for Delhi 2041. At the end of the session, Dr. Victor Shinde from NIUA concluded with the relevance of specific data points, while preparing a river-sensitive master plan for any city.

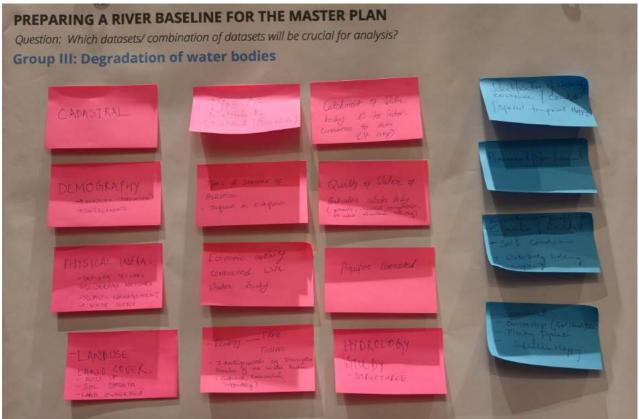


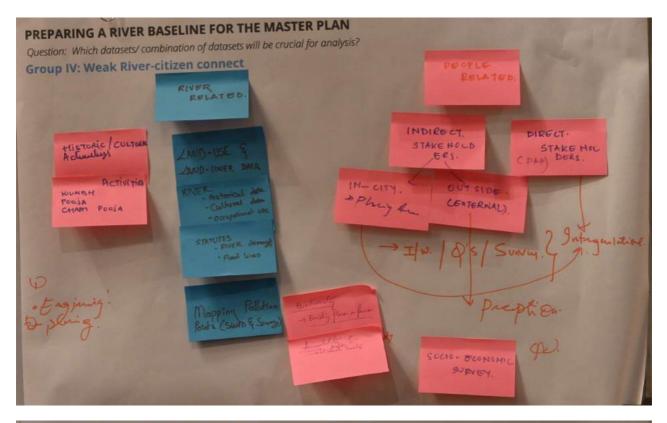
Ishleen Kaur, NIUA delivering the session on Preparing River Baseline



Participants brainstorming and presenting the datasets for their assigned river related issue











SESSION 4: UNDERSTANDING THE MASTER PLAN INSTRUMENTS

This session elaborated upon the 7 master plan instruments in detail. Jyoti Verma from NIUA initiated the discussion with a metaphor of how these instruments in the context of preparation of a comprehensive river-sensitive master plan, are synonymous to the different instruments that help deliver a synchronous music in an orchestra. She further elaborated on each of the planning instruments in detail, sharing examples from master plans of different cities. Following the presentation, Dr.Victor Shinde from NIUA engaged the participants in a discussion around the application of these instruments in the context of river cities in India.

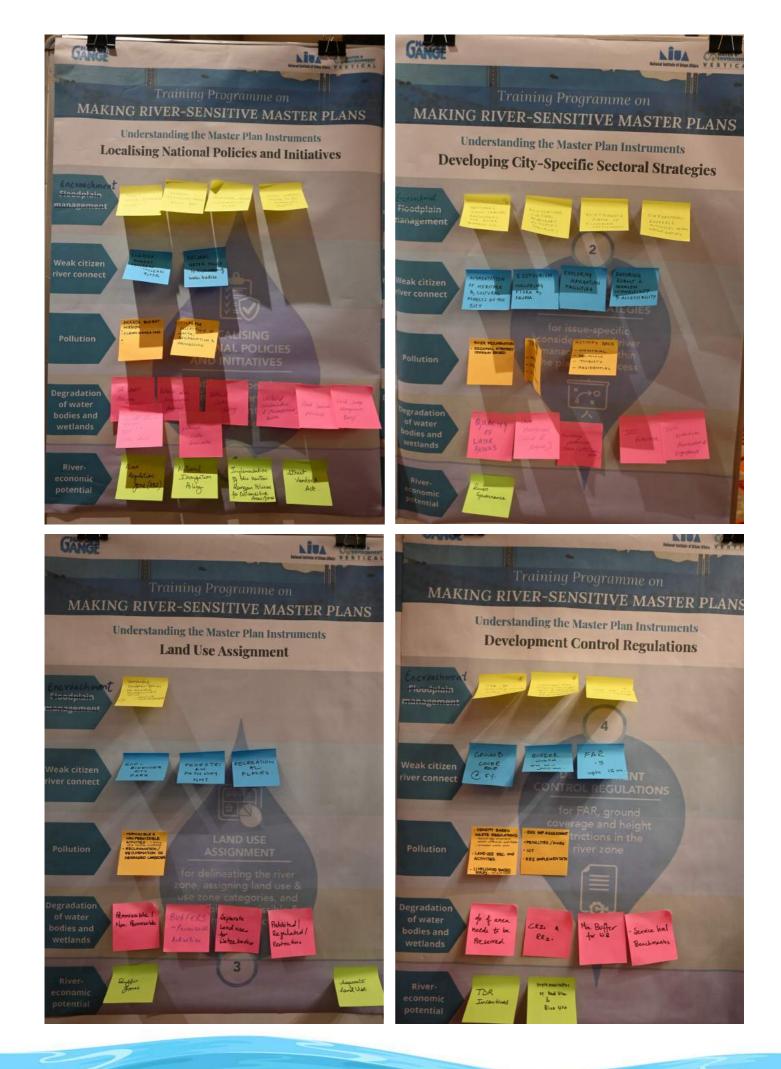
Post the briefing, each of the five participant groups were asked to work out probable solutions using these instruments, for the issue assigned in the previous session. After a round of healthy and rigorous brainstorming within groups, the participants presented a variety of creative and applicable solutions for the urban river challenges, that can directly be fed into a city's master plan.



Jyoti Verma, NIUA delivering the session on Understanding Master Plan Instruments.



Participants brainstorming and presenting planning solutions for their assigned river challenge





SESSION 5: PREPARATION OF A RIVER-SENSITIVE MASTER PLAN

This session revolved around the preparation of a river-sensitive master plan. Lovlesh Sharma from NIUA spearheaded this discussion, by putting forth the crucial idea that river ecosystem needs to be valued even within the sectoral provisions made by a master plan. He further initiated a discussion on how the river may be leveraged strategically, under each pillar of a master plan namely mobility, shelter, economy, heritage, social infrastructure, and physical infrastructure. The end result showcased a planning system where each sector of the plan identifies strategies without compromising on the needs of the riverine ecosystem.

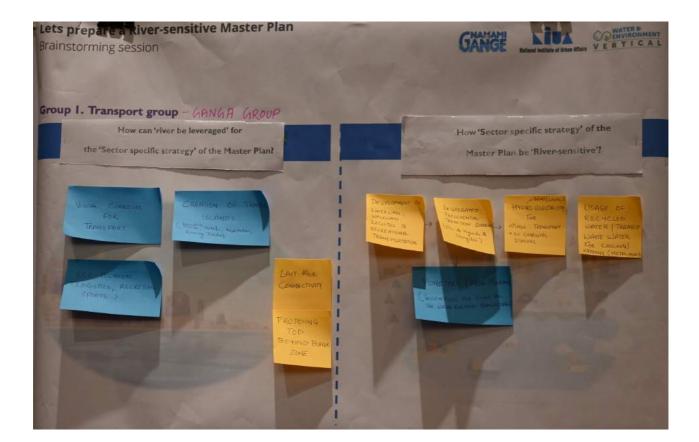
Post this discussion, a group exercise was initiated wherein the participants were once again divided into five groups, each group representing one of the the above mentioned sectors of a masterplan. These groups were then asked to develop sector specific strategies, capturing river-sensitive elements associated with these sectors. Each group came up with well-thought holistic solutions under these sectors, while also sharing some experiences from the course of their professional practice.

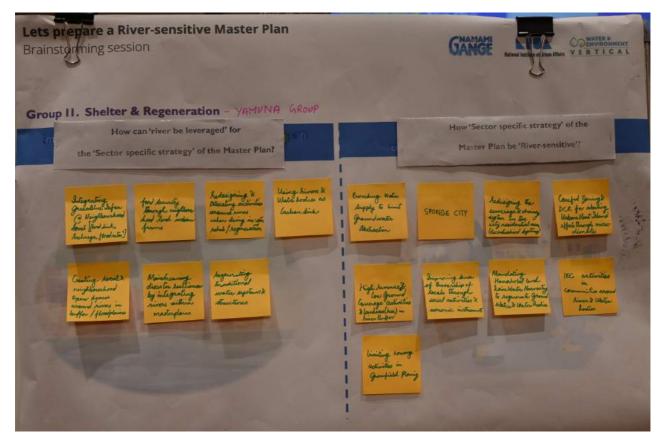


Lovlesh Sharma, NIUA delivering the session on Preparation of a River Sensitive Master Plan



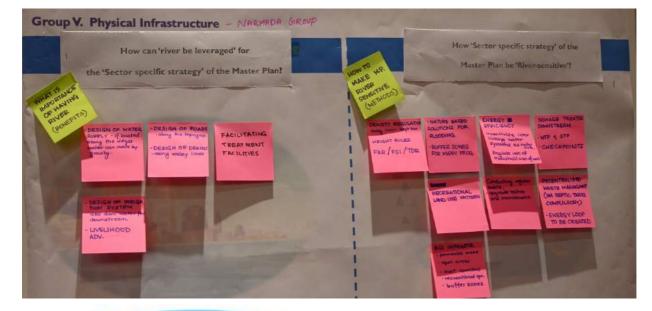
Participants brainstorming and presenting sectoral solutions, as a part of the group exercise











- 30

SESSION 6: MASTER PLAN EXPERIENCES FROM AROUND THE WORLD

This session focussed on examples of river-sensitive approaches adopted by master plans for cities across the world. Lovlesh Sharma from NIUA led this session by sharing snippets from the master plans of Delhi, Noida, Surat and Hyderabad. This was followed by a moderated discussion, with the participants reflecting on the applicability of these examples in the context of their cities.



Lovlesh Sharma, NIUA sharing experiences from the Master Plans of cities across the world

SESSION 7: MONITORING AND EVALUATION OF MASTER PLAN INTERVENTIONS

This session was led by Vishakha Jha from NIUA, throwing light on the mechanisms for monitoring and evaluation of the interventions implemented as part of the master plan. She shared the example of Draft Master Plan for Delhi 2041, reflecting on the provisions for monitoring that were included in the plan. She also reflected upon some additional indicator based systems, like floodplain management score and riparian buffer score, that may be used by cities for monitoring their environmental assets. The session was followed by a discussion to clarify all queries from the participants.



Vishakha Jha, NIUA discussing about monitoring and evaluation mechanisms for master plan interventions

SESSION 8 : CHALLENGES AND LIMITATIONS IN PREPARING MASTER PLANS

In this session, spearheaded by Dr. Victor Shinde from NIUA, some unique practical challenges faced during the preparation of master plan were addressed through a moderated discussion. Participants were once again divided into groups, to identify possible solutions for addressing shifting river courses, development till the river edge, braided river, seasonal river and upstream pollution load. The purpose of this session was not to deliver or extract solutions from the groups, but to collectively brainstorm and realise the extent of challenges faced during the master planning process.



Dr. Victor Shinde, NIUA moderating the brainstorming discussion on challenges and limitations in preparing master plans

ADDRESS - DAY 1

In addition to the technical sessions on Day 1 of the training, Sh. Rajiv Ranjan Mishra, Chief Technical Advisor, NIUA addressed the participants, sharing stories of his experiences in urban river management. He congratulated participants for the enthusiasm exhibited by them during the training. He also shared a few anecdotes and excerpts from his book 'Ganga: Reimagining, Rejuvenating, Reconnecting'.



Sh. Rajiv Ranjan Mishra, Chief Technical Advisor, NIUA addressing the participants

SPECIAL ADDRESS - DAY 2

In addition to the technical sessions on Day 2, a special address was made by Sh. G. Asok Kumar, Director General, NMCG. Apart from a brief introduction about his career trajectory, he also shared experiences from some of his earlier projects.

He motivated the participants to work towards a larger holistic agenda for river management. Additionally, he also reflected upon the importance of this training programme, and urged all the participants to be sensitive of the river systems while preparing the future development plans for their cities.

At the end of the workshop, all the participants were awarded with a 'Certificate of Participation' by Sh. G. Asok Kumar.

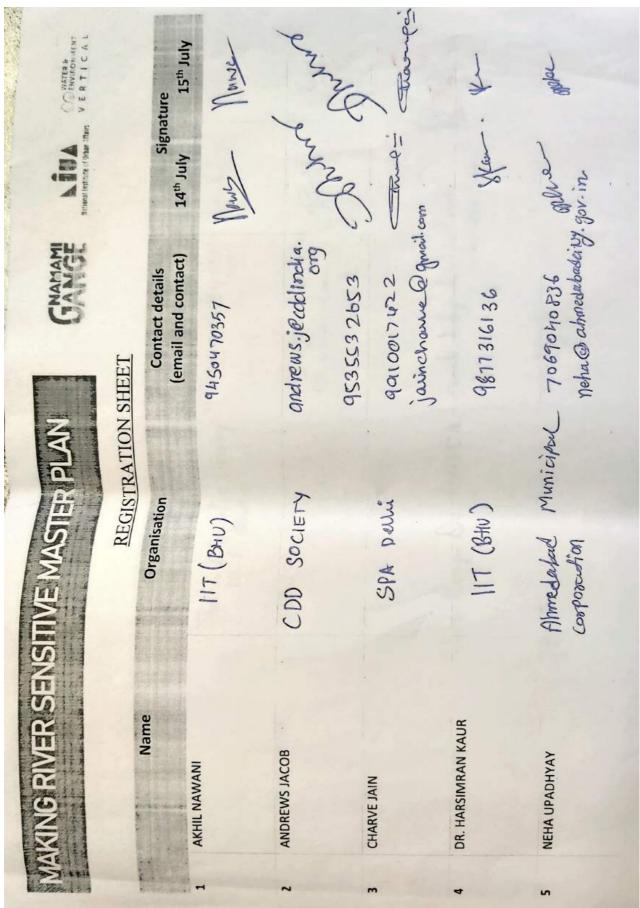


Sh. G. Asok Kumar, Director General, NMCG delivering a motivational address



All participants of the training group

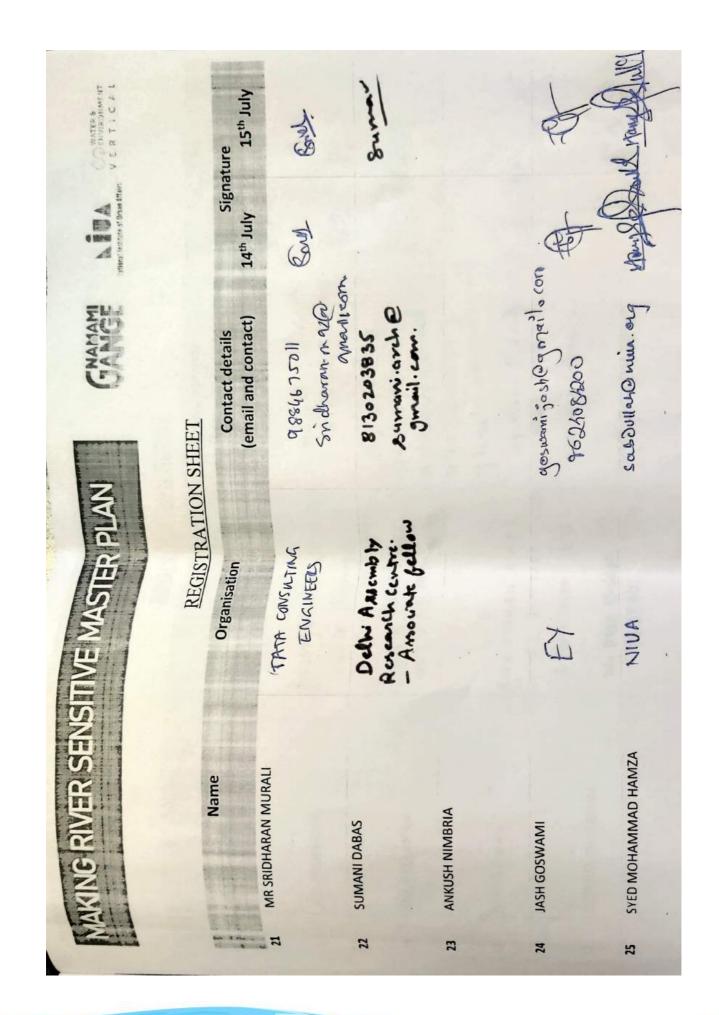
ANNEXURE: PARTICIPANT LIST



signature 14th July 15th July Leign Mg coibigute quail . in & . J. CO WATER & ational institute of Urban Affairs VERTICAL ouch regherenti 0705 Red. Rud. Under Debign Du. MMRDA. Sound: deshande malanadha Anin 20 AUA Teucer & Cauchty Planing minker marting yeber GAMAM (email and contact) **Contact details** REGISTRATION SHEET KING RIVER SENSITIVE MASTER PLAN Organisation ** CIDCO NUA Name **RUCHI RAGHUVANSHI** SONALI DESHPANDE SAHIL ALWARIA **RINKU MANTA** SAIBA GUPTA 9 2 5

N	KING RIVER SENSIT	IVE MASTER PLAN	GANGE	NITA COMPANY Broad rates of Undar athate
	A and a defaile an and	REGISTRATION SHEET	SHEET	
Light	Name	Organisation	Contact details (email and contact)	Signature 14 th July 15 th July
=	GAURAV THAPAK	MP. Mar haing	Jourar Thepele itteg @ Jmil. com 8980 272829	Generation Commentation
Ħ	KUNTALL SHAH	end.	ok-kuntall. 8140 Shail. Com. B4605743690	WRyhav Wardan
8	PALLAVI THOOL		0	Front .
1	SARIKA AGARWAL	Dev Blurenni Universitin Delvedun	sagrchine gmail. com 9897022544	the inthe
5	AVANTII TOHARE	Tower planig department; Government of Herbertahly.	arantitohare @ guail.com 770 9498045	. Spec . Spece

9815425865 Mehekkelli rehaklelli C WATER & IERTICAL 15th July Signature 9769841175 eadefordelizuri 122 Ruf . R À ational last tute of Urbain Litta A BUA 94247266 dimension 14th July A reshmasusanmahew21 Ogmail.com GANAM quelle due he khime the io. in (email and contact) **Contact details** 7506371266 REGISTRATION SHEET G RIVER SENSITIVE MASTER PLAN Organisation **KAMMILI DURGA AISHWARYA RESHMA SUSAN MATHEW** Name **MS PRATIMA MARWAH MS MEHAK REKHI** SADAF SIDDIQUI 16 1 18 19 20



REGISTRATION SHEET Contact details Si Organisation Contact details Si Organisation (email and contact) 14 th July	1,128 Bhry 1,155 Bg 2,155 Bg 2,1	Aurary about Municipal auinush deshmurus cono Munung eb ul aq@gmail.com	Bown & Grahe) DY. Pir. T.P. Bown & Gustry m. corporation Govy. 4 mp. M. Langueradio gyerebygit.	5	M. Plan Student M. Hall of 40400 4364.
Name	ANKUR SACHAN	A.B. DESHMUKH	MD. RAZA KHAN	ADITYA TIWARI	AKANSHA BHARDWAJ

Organisation Organisation TEE Normitmon Revelopment United School of re Anchistecture, UCL NMCG.	NEGISTRATION SHEET Organisation Contact details Signature Organisation Contact details signature Organisation Contact details signature TEE Remail and contact) 14th July TEE Remail and contact) 14th July TEE Remail and contact) 14th July Remail Remail and contact) 14th July Nownithron Revelopment Vadavile 16 gruanitican Maule Revelued School Revelopment National Tagen and contact) Maule Revelued School Revelopment Revelopment Revelopment Montilitren Revelopment Revelopment Revelopment Manut Revelopment Revelopment Revelopment Marchidecture Revelopment Revelopment Revelopment Marchidecture Revelopment Revelopment Revelopment Marchidecture Revelopment Revelopment Revelopment Marchidecture Revelopment Revelopment Revelopment Mar			GANGE	Thread inforce of the state of
Ganisation Contact details Signature Iganisation (email and contact) 14th July If and contact 14th July If an and contact 14th July <th>Virganisation Contact details signature (email and contact) 14th July (email and contact) 14th</th> <th>Name</th> <th>REGISTRATIO</th> <th>N SHEET</th> <th></th>	Virganisation Contact details signature (email and contact) 14 th July (email and contact) 14 th	Name	REGISTRATIO	N SHEET	
TEE Navnirman Nevelopment Andruhants GD pur Ude Bantlett School of Anchistecture, Ucud NMCG.	TEE Novnirman Revelopment Onsultants GD pur list Consultants GD pur list Bautlet School of Anchistochuro, Uccl NMCG.	nikshā GIIPTā	Organisation	Contact details (email and contact)	gnatur
Navnirman Revelopment Convultants GD pur UA Constlett School of Anchistecture, UCL	Navnirman Revelopment Consultants (3) pur list Bautlett School of Anchistochuro, UCcl NMCG.		TEE	98732885542 jun	
Bantlett School of Archistecture, UCL	Bantlett School of Anchistecture, UCL	32 Dr.VARSHA DAWLE	Navnirman Nevelopment Consultants CED pur. Udd	vadawlel@guraril.com 9823133081	and that
		33. RAJITA JAIN Micini Dubug	Bartlett School of Anchistecture, UCL	rajdajain270gmail. (9871880803 812057804	me even

ANNEXURE: ENERGIZERS

Interesting energisers were prepared for post lunch sessions on both days, to break the monotony of the formal sessions.





ANNEXURE: PARTICIPANT FEEDBACK

TESTIMONIALS

Dear Cohort	Dear All,
Jai Hind!	Thanking the entire team of NIUA for hosting this wonderful program.
It's been a fantastic journey, we are absolutely delighted to have had the pleasure and the privelge of training with you.	It's been a great training session. Looking forward to have more such learning experiences.
On behalf of Team Aurangabad we welcome you to visit us and allow us the opportunity to indulge you in the amazing experience that 'Aurangabad' is.	Also thankful to all participants for sharing their insight into the subject.
Looking forward to hosting you all.	It was a great experience !!
Wishing you the very best.	Sharing my contact details for future connect
WhatsApp testimonials from participants	
REMARKS: Nice initiative. But Number of exponented person shund be increased.	REMARKS: I came with purpose to get advanced knowledge in River Sensitive Master Planning And, I will go back. With so many take. aways!!! Thank You So Much!!!
REMARKS: Very Insightful Presentation ord Broinstorming sessions Arrozing work by water and Environmental vertical Victor SIF & Team	REMARKS: - Veg informative and Interactive. - from divenumons were momentive and fern - Energizer was engaging.

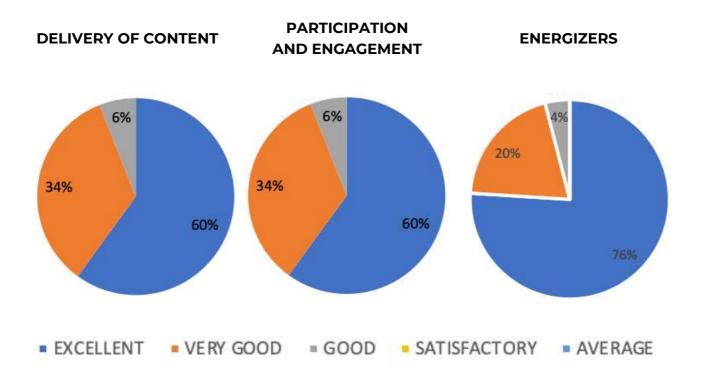
Testimonials from the participants, as mentioned in the feedback forms

Apart from written testimonials, a live feedback session was conducted on Day 2 of the training program by Rahul Sachdeva from NIUA and the general comments were similar to the written testimonials. Overall, the participants felt the session extremely fruitful and quite beneficial.



Rahul Sachdeva, NIUA conducting the feedback session.

Feedback forms were circulated on both the days of the training programme. The overall results received from all the participants are compiled as follows.



CONTACT

For any further details, please feel free to get in touch with us. Nikita Madan (nmadan@niua.org) Vishakha Jha (vjha@niua.org) Jyoti Verma (jverma@niua.org)

National Institute of Urban Affairs (NIUA)

Ministry of Housing and Urban Affairs, Government of India

- 👷 Core 4B, 1st Floor, India Habitat Centre (IHC),
- Lodhi Road, New Delhi 110003
- 🕓 011 2461 7517 (ext. 214)
- ☑ urvers@niua.org
- https://niua.in/waterandenvironment/
- 🕑 NIUA_India
- in National Institute of Urban Affairs (NIUA)
- Aational Institute of Urban Affairs

National Mission for Clean Ganga (NMCG)

Ministry of Jal Shakti (Department of Water Resources, River Development and Ganga Rejuvenation), Government of India

- 🙎 1st Floor, Major Dhyan Chand National Stadium,
- India Gate, New Delhi 110002
- C 011 2307 2900
- 🖻 missionganga@gmail.com
- www.nmcg.nic.in
- 🕑 cleanganganmcg
- 🚯 Namami Gange