

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
1	Arsiga Konics Pvt Ltd	Page 19/ Section # 6.5.1	Clause 2	Is there any relaxation for the MSME's on the average annual turo\qualification criteria? We are falling little short of the average turnover requirement		As Per RFE.
2	GP Strategies India Pvt Ltd	Page 15, Section 6	6.1 - VI The e-content is required to be converted in the below format to be uploaded on the NULP portal. o .pdf o Video (.mp4, webm) o HTML zip o ECML (created using the inbuilt content editor on NULP) o EPUB o H5P	1. The formats required to upload on NULP will vary project basis. The project modality defined 'Annexure XI: Content Type' will determine the required formats to be uploaded on the NULP. Please confirm.  2. We assume that training material/Job Aids will be provided to the agency for handling ECML.  3. Need more information on H5P. It is not defined in the Glossary terms on pages 4-5.		1. The Type of content is as per requirement of training/course. Which will be mutually defined at the time of allocation of Job. 2. A training to develop and create content using the tool can be given If required. 3. H5P means HTML 5 Package.
3	GP Strategies India Pvt Ltd	Page 15, Section 6	6.1 - VI Furthermore, the e-learning content must be SCORM compliant to be interoperable on any platform	Please confirm the desired SCORM version that is compatible with NULP.		Presently the platform is going thorough enhancement and upgrades, SCORM version

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
						will be duly informed.
4	GP Strategies India Pvt Ltd	Page 16, Section 6	6.2 Work in close coordination with NULP-PMU to receive timely inputs at each phase of development.	What is the expected turnaround time for the NIUA Expert reviews? How will the delay in the inputs/reviews impact the delay penalty clause mentioned on page 15-section 5-clause 5.4 Penalty?		As Per RFE.
5	GP Strategies India Pvt Ltd	Page 16, Section 6	6.2 Charges for script, detailed shot-by-shot storyboard, travel to shoot location/ facility, boarding and lodging of shooting crew, fees for external models/anchors, shooting, production, editing, titling/subtitling/text, music, voiceover, background effects, special effects, audio dubbing to either English or Hindi.	1. Does personnel from the agency need to travel to any NIUA or other defined location by NIUA for shooting? If yes, what are these locations and what will be the frequency? 2. What is the minimum duration of the video to be captured per day?		Yes they may need to, The frequency and location will be as on need basis.

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
6	GP Strategies India Pvt Ltd	Page 16, Section 6	<p>6.3 – 1 Submission, Review, Feedback and Approval of Content Clause:  The agency shall follow the below mentioned steps during the submission process of the e-Content for review, feedback, and approval of appointing agency.</p> <ul style="list-style-type: none"> <li>(i) Storyboard Submission</li> <li>(ii) Review of Storyboard</li> <li>(iii) Review of Fixes</li> <li>(iv) Storyboard Sign-off</li> <li>(v) Alpha Version (First cut of Digitized Version) Submission</li> <li>(vi) Review of Alpha Version</li> <li>(vii) Review of Fixes</li> <li>(viii) Alpha Sign-off</li> <li>(ix) Beta Version (with Professional Voiceover) – Agency to ensure that the Beta Version is closer to the final version. A maximum of 10% changes are envisaged on the approved story board on submission of the Beta version</li> <li>(x) Review of Beta</li> <li>(xi) Beta Fixes</li> <li>(xii) Beta Sign-off</li> <li>(xiii) Submission of Final Version (Gold)</li> <li>(xiv) Gold Sign off</li> </ul>	<p>Assuming that the Design Curation phase will be part of these steps when applicable. Content Analysis and creation of LLD/HLD will happen before the Storyboard step on awarding a new project. Please confirm.</p>		Yes

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
7	GP Strategies India Pvt Ltd	Page 17, Section 6	6.3 – 2 Preparation of Online Assessments Assessments shall be based on varied test structures and shall test the learner’s performance using online analytical tools	We assume that analytical tools are available in NULP. The training material/Job Aids will be provided to the agency to handle the analytical tools. Please confirm		Yes
8	GP Strategies India Pvt Ltd	Page 17, Section 6	6.3 – 3 Approach to be adopted for e-Content design and development The agency shall ensure the finalized e-Content training courses/modules are compatible with NULP.	We assume Guidelines and Standards will be shared with the agency to understand the compatibility with NULP.		Yes
9	GP Strategies India Pvt Ltd	Page 43, Annexure XVI Previously discovered NIUA rates table	Point 2, 2D Animation Video The cost mentioned for the following (INR 4,200) <ul style="list-style-type: none"> <li>● Live Action Video</li> <li>● Green Screen Video</li> <li>● Video with Infographics*</li> <li>● Video with text and graphics</li> <li>● 2D Character Animation</li> <li>● 2D Animation Layout and Models</li> <li>● Mix of all the above</li> </ul>	We assume the cost mentioned here is the only development cost. The actual final cost may vary depending on the shoot location and duration. Please confirm.		Yes
10	GP Strategies India Pvt Ltd	Page No: 20 6.5.2. Technical Evaluation Criteria	S.no 1, 2, 3 and 8 Copy of LOA/Work order and Completion certificate from the Client/End user	Can we provide a word order copy with a completion email from the customer? Please confirm if this is acceptable.		As Per RFE.

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
11	GP Strategies India Pvt Ltd	General		<ul style="list-style-type: none"> <li>• How many hours of content need to be developed as an eLearning module?</li> <li>• Will NIUA provide the raw content for developing the content? And if yes, raw content is available in what format?</li> </ul>		<ul style="list-style-type: none"> <li>• Number of hours cannot be ascertained as they will vary from project to project basis.</li> <li>• Yes NIUA will provide raw content in the form of word file, pdf in textual form.</li> </ul>
12	Stratbeans Learning Solutions	3 Table 1: Fact Sheet (Schedule of events)	Clause 3	How do we submit Technical Bid. It is mentioned as <a href="https://www.niua.org/ten%20der">https://www.niua.org/ten der</a> , but we are unable to find the link or the page to upload documents	Pl clarify whether physical copy of the bid needs to be submitted or online submission	The Link to upload will be activated on 13 Jun 2023.
13	Stratbeans Learning Solutions	1.2 Purpose of the RFE	Clause 9	What is the volume of work to be developed in terms of no. of hrs of content over what period of time	Want to know the amount of work in hours	Volume of content cannot be ascertained right now as it will vary from one project to another.
14	Stratbeans Learning Solutions	Section 6.5	Successfully implemented "similar project(s)" in the last five years from the date of submission of bid in "e- content/e-learning of various levels L1-max 5 Project: 10 Marks L2-max 3 Project: 6 Marks L3: max 2	Do the projects need to be from Govt./State Govt./ PSUs/NGOs/Public listed organizations/Multilateral agencies or the projects with private organisations can also be considered?		As Per RFE.

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
			Project: 4 Marks (Each project shall carry 2 marks up to a maximum of 10 projects).			
15	Stratbeans Learning Solutions	Section 6.5.2	Successfully implemented similar project in the field of e-Content development in the specific field of Skill enhancement /training/ adult learning with pre and post assessments in the last three years from the date of submission of bid- <ul style="list-style-type: none"> <li>● One project – 2 Marks</li> <li>● Two project- 4 Marks</li> <li>● Three projects-6 Marks</li> <li>Four Projects- 8 Marks</li> </ul>	Do the projects need to be from Govt./State Govt./ PSUs/NGOs/Public listed organizations/Multilateral agencies or the projects with private organizations can also be considered?		As Per RFE.
16	Stratbeans Learning Solutions	Section 6.1	Creation of e-Content in various formats. Curation of e-Content from local as well as global sources including online journals,SOPs, Manuals and Best Practices received from various ULBs. Repurposing the existing static content of NULP into e-learning content Development of assessments, question banks, quizzes etc.	Will the NIUA provide the content and SME or the agency will have to involve their own SME's		Please refer to 6.4 of the RFE.
17	Stratbeans Learning Solutions	Annexure XI	Video with subtitles / Video with Anchor	Will the videos be provided by NIUA or agency will need to shoot the videos		The agency needs to shoot the video

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
18	Stratbeans Learning Solutions	Annexure XII	<ul style="list-style-type: none"> <li>· Live Action Video</li> <li>· Green Screen Video</li> </ul>	Will the videos be provided by NIUA or agency will need to shoot the videos		The agency needs to shoot the video
19	Infonative Solutions	6.3	Process for e-content creation/curation	Will the assessments be internally reviewed by NIUA		Yes
20	Infonative Solutions	6.4	Activities and Deliverables Domain specific inputs and completeness of content for creation of module shall be verified and validated by agencies in-house urban Subject Mater Expert	Will NIUA be providing subject mater expert for the review?		As Per RFE.
21	Infonative Solutions	6.5.2	Technical Evaluation Criteria Point 6 Submission of sample e-Learning video of 90-120 sec. on Solid Waste Management domain. The video should be in MP4 format.	Shall we use the base content from our team or it will be provided by NIUA		Please refer to Annexure X.
22	Infonative Solutions	Annexure XI:	Content Type Details on Content Types	Who will record and will the recording setup (Green Screen etc) will be provided by NIUA?		The agency should be equipped with all required infrastructure to complete the tasks including video shooting.
23	Infonative Solutions	Annexure XI:	Content Type Details on Content Types	How the editng effort are calculated		As Per RFE.
24	Enabling Dimensions India Pvt Ltd	6.5.2		As an organisation, we have 12 employees on our payrolls. However, we work with Instructional designers on a contract basis, (hence they are not on our payrolls)		Please mention the same in the manpower declaration.

Sr.No	Bidder	RFP Clause & Pg No.	Content as in RFP requiring clarification	Query/ points of clarification required	Justification and Suggestions	Response to Queries
				Can we still go ahead and apply for the RFP?(We do meet all the other criterias as required)		
25	Nangia & Co LLP	General		We would like to request you to please confirm whether joint venture/consortium of two firms is allowed to bid in this tender or not.	If not, we request you to kindly allow joint venture/ consortium to enhance the qualification in this tender.	No Joint venture or Consortium is allowed