

**National Institute of Urban Affairs**  
1 Floor, Core 4B India Habitat Centre  
Lodhi Road, New Delhi –110003

**Dated: 16.10.2023**

**ADDENDUM NO. 1**

**Request for Proposal in reference to the RFP for Selection of an Agency for Revamping and maintenance of NIUA Water and Environment Vertical Websites floated on 6<sup>th</sup> October, 2023 with RFP No. NIUA/2023-24/P-219.**

The addition in the clauses of RFP is as under:

S. No.	RFP Page No.	Clause No.	Original Clause as per RFP	Revised Clause “May be read as”												
1.	22	Section III – Evaluation and Qualification Criteria	<p>TECHNICAL EVALUATION CRITERIA FOR SELECTION OF BIDDER</p> <table border="1"> <thead> <tr> <th>S. No.</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>FIRM CREDENTIALS</td> </tr> <tr> <td>C</td> <td>The agency should have 50 technical resources on their rolls for the past 2 years from 1st April 2023.  Marks for 50 – 55 employees - 7 marks  Marks for 56 employees and above – 10 Marks</td> </tr> </tbody> </table>	S. No.	Description	3	FIRM CREDENTIALS	C	The agency should have 50 technical resources on their rolls for the past 2 years from 1st April 2023.  Marks for 50 – 55 employees - 7 marks  Marks for 56 employees and above – 10 Marks	<p>Clause is modified as follows:</p> <p>TECHNICAL EVALUATION CRITERIA FOR SELECTION OF BIDDER</p> <table border="1"> <thead> <tr> <th>S. No.</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>FIRM CREDENTIALS</td> </tr> <tr> <td>C</td> <td>The agency should have 50 technical resources on their rolls for the past 2 years from 1st April 2023.  Marks for 50 – 55 employees - 7 marks  Marks for 56 employees and above – 10 Marks  <b>Certificate from the Head of HR Department or equivalent on bidding entity’s letter head countersigned by authorized signatory of this bid.</b> <b>Response Formats:</b> <b>Annexure 1</b></td> </tr> </tbody> </table>	S. No.	Description	3	FIRM CREDENTIALS	C	The agency should have 50 technical resources on their rolls for the past 2 years from 1st April 2023.  Marks for 50 – 55 employees - 7 marks  Marks for 56 employees and above – 10 Marks  <b>Certificate from the Head of HR Department or equivalent on bidding entity’s letter head countersigned by authorized signatory of this bid.</b> <b>Response Formats:</b> <b>Annexure 1</b>
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2	35	Section V – Terms of Reference	<p>Requirements from the revamped websites: Depict/ present the Water &amp; Environment vertical and RCA work in an innovative and intuitive way.</p>	<p>Requirements from the revamped websites: Depict/ present the Water &amp; Environment vertical and RCA work in an innovative and intuitive way.</p>												

			<ul style="list-style-type: none"> <li>• Creating a personalized user experience for the diverse range of stakeholders with easy navigation and visually appealing.</li> <li>• Attracting new users by optimizing the website for search engines.</li> <li>• Ensuring the website adheres to universal accessibility principles.</li> <li>• Maximizing positioning of the website as a destination for innovative solutions in urban infrastructure projects.</li> <li>• Compatible and responsive with both desktop and mobile users across Windows, iOS and Android platforms.</li> <li>• Creation of standalone e-forms and simple webpages for the use of surveys, knowledge exchange, audience interactions, etc. (miscellaneous development to be defined on a need-basis).</li> <li>• Websites should follow compliance with accessibility standards such as WCAG (Web Content Accessibility Guidelines).</li> <li>• User-centric design, emphasized user experience (UX) and user interface (UI) design. The website should be intuitive, easy to navigate, and visually appealing to engage users effectively.</li> <li>• Compatibility with emerging technologies and standards is also important.</li> <li>• Ensure to create a scalable solution that can accommodate future enhancements and changes without major disruptions.</li> </ul>	<ul style="list-style-type: none"> <li>• Creating a personalized user experience for the diverse range of stakeholders with easy navigation and visually appealing.</li> <li>• Attracting new users by optimizing the website for search engines.</li> <li>• Ensuring the website adheres to universal accessibility principles.</li> <li>• Maximizing positioning of the website as a destination for innovative solutions in urban infrastructure projects.</li> <li>• Compatible and responsive with both desktop and mobile users across Windows, iOS and Android platforms.</li> <li>• Creation of standalone e-forms and simple webpages for the use of surveys, knowledge exchange, audience interactions, etc. (miscellaneous development to be defined on a need-basis).</li> <li>• Websites should follow compliance with accessibility standards such as WCAG (Web Content Accessibility Guidelines).</li> <li>• User-centric design, emphasized user experience (UX) and user interface (UI) design. The website should be intuitive, easy to navigate, and visually appealing to engage users effectively.</li> <li>• Compatibility with emerging technologies and standards is also important.</li> <li>• Ensure to create a scalable solution that can accommodate future enhancements and changes without major disruptions.</li> <li>• <b>Additionally Provide a website API that allows us to retrieve data in JSON format, enabling us to display it on other NIUA websites.</b></li> </ul>
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**Annexure 1: Format for HR Certification of the Technical Manpower**

(This table is to be provided by the applicant)

**Organisational Strength (staff strength in numbers)**

<b>Criteria</b>	<b>Staff Strength in numbers</b>	<b>Certification</b>
Total Technical Staff related to Assignment working in the Application /Software Development /e-Governance business unit providing "IT/ICT services including post implementation support and operations" as on bid submission date in the organization (.....)		Certified by HR Head of the Applicant

Certified that the above information is correct to the best of our knowledge and no relevant information is concealed. If at any time during or after the Empanelment, it is proved that the information furnished by us is wrong, NIUA reserves the right to take necessary action against our firm as per applicable Laws/Rules of the land.

Signature of HR Head of the Firm

Date

Name \_\_\_\_\_

Place

Designation  
Tel No.  
Mobile No.  
E Mail ID

Counter Signature of Authorized Representative of the Firm

Date

Name \_\_\_\_\_

Place

Designation  
Tel No.  
Mobile No.  
E Mail ID  
Seal/Stamp of the Firm