

**National Institute of Urban Affairs
National Urban Digital Mission**

Date: 13th September 2024

Request for empanelment (RFE) for Shortlisting 'IMPLEMENTATION PARTNERS' for implementation of URBAN PLATFORM FOR DELIVERY OF ONLINE GOVERNANCE (UPYOG) & Reference Municipal Service Applications at States/UTs with Enhanced Competitiveness and Monitoring Clauses.

In reference to the above mentioned subject, the following modifications are made to, and shall form a part of the Request for empanelment (RFE) Project.

#	RFP document reference (s) (Section, & Clause No.)	Actual Clause in the RFP	Amendment
1	Turnover	<p>Average Annual Turnover from IT/ICT/e-Governance services (including Software but excluding any IT Hardware) during the last three financial years (FY 2020-21, 2021-22, 2022-23)</p> <p>The Applicant should have minimum Average annual turnover for the aforementioned years as More than INR 5 Crore</p> <p>MSME registered firms are</p>	<p>Is modified to:</p> <p>Average Annual Turnover from IT/ICT/e-Governance services (including Software but excluding any IT Hardware) during the last three financial years (FY 2021-22, 2022-23, 2023-24)</p> <p>The Applicant should have minimum Average annual turnover for the aforementioned years as more than INR 5 Crore.</p> <p>MSME registered firms are exempted from the Turnover criteria to qualify for empanelment</p>

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2	Project Experience	A minimum of Two (02) projects with minimum contract value of INR 2 Crores (excluding taxes) for IT-centric services in eGovernance / ERP projects (completed/ ongoing) in Urban Sector (for any ULB/ State/UT/Central government) since 01 st April 2017 upto the date of bid submission.	<p>Is modified to:</p> <p>A minimum of Two (02) projects with minimum contract value of INR 2 Crores (excluding taxes) for IT-centric services in eGovernance / ERP projects (completed/ ongoing) in Urban Sector (for any ULB/ State/UT/Central government) since 01st April 2019 upto the date of bid submission.</p>
3	-	-	<p>Added to as:</p> <p>Clause - F. Review of Empanelment Continuation & Monitoring</p> <p>Continuation of empanelment -</p> <p>If empanelled as per the criteria defined in the qualification, the continuation of empanelment shall be considered only if following conditions are adhered to:</p> <p>A. Best Practice Sessions/ webinars organized by NIUA-NUDM:</p> <p>The NUDM team periodically conducts webinars/ Best Practice sessions for empanelled agencies and State/ UT officials. The empanelled agencies should nominate professionals/ Subject Matter Experts for attending sessions/ webinars remotely/physically. If the professionals/ Subject Matter Experts of the empanelled agencies will not attend 3 consecutive sessions/ webinars, the process of</p>

dis-empanelment will be initiated.

B. UPYOG Training/ UPYOG Certifications

In order to create an ecosystem of UPYOG trained professionals, the NUDM offers eLearning courses through NULP Platform and also conducts offline training sessions for empanelled agencies periodically. The empanelled agency should nominate professionals for online and offline training and ensure that at least 10 technical professionals are trained on UPYOG through these training sessions.

Review of the empanelled Agencies

This review of empanelled agencies will be done by the committee annually & whosoever not meeting the continuation parameters shall be considered for dis-empanelment after approval from the competent authority.

Note – The dis-empanelled agencies may request for the re-empanelment post six months of the dis-empanelment under NUDM.