

Request for Proposal for "Website (Re)Design and Development, Operation, Maintenance and Updation Services for the UrbanShift Country Project"

Reply to Pre-bid Queries

January 29, 2024

| S. No. | RfP clause and page number | Description as per RfP | Pre-bid queries | Replies/ Remarks |
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| 1 | Page -19 Section III – Evaluation and Qualification Criteria S.No.1: Company Profile | The Bidder should have been in business in this field at least the last 10 years | After careful consideration, we would like to request a modification in the tender requirements pertaining to the company profile duration. The current requirement stipulates that companies should have been in business in this field for at least the last 10 years. We kindly request that this duration be revised to at least the last 7 years. | Refer Corrigendum No.2. |
| 2. | Page - 22 Technical Evaluation Criteria for selection of Bidder S.No. 2B Core Team Composition | | Is this team required in onsite or offsite mode? | The proposed team would work offsite. For any onsite work/meetings, the proposed team would have to be available. |
| 3. | Page - 23, Technical Evaluation Criteria for selection of Bidder S.No. 2B Core Team Composition | 1 Team Member (Junior developer) with more than 5 years of experience in Back-End Development - 7.5 Marks (3 marks for qualification and 4.5 marks for experience) | It is tough to get a developer who has got the programming skills as well as Testing and DevOps skills. Requirement of another team members should be added for the testing separately | This clause remains the same as presented in the published RFP. In addition to the proposed core team, the bidder can engage additional resources as required. |

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| 4. | <p>Page - 24, Technical Evaluation Criteria for selection of Bidder & Page -16, Section II – Data Sheet, ITC 2.1</p> | <p>The method of selection is Quality cum Cost Based Selection (QCBS) with a ceiling amount of INR 60,00,000/- (Rupees Sixty Lakhs only), inclusive of all taxes.</p> | <p>Is this ceiling amount for complete period (B1- Development & B2 - O&M)</p> | <p>This clause remains the same as presented in the published RFP.</p> <p>As mentioned in the published RfP page 16 - INR 60,00,000/- (Rupees Sixty Lakhs only), inclusive of all taxes is the ceiling amount for all the deliverables mentioned in the Terms of Reference.</p> |
| 5. | <p>Page - 40, B.2 Output II: Operation, Maintenance & Updation</p> | <p>Provide Operation, Maintenance (O&M), and Updation support for the redesigned website from the date of deployment up to September 30, 2026.</p> | <p>How many team members are expected during the O&M period? And will they require onsite or offsite?</p> | <p>The Bidder should decide the team strength required during the O&M and Updation period. However, the Team Leader (Lead developer) would be the nodal person for this assignment and would be retained throughout the contract period.</p> <p>The proposed team would work offsite. For any onsite work/meetings, the proposed team would have to be available.</p> |
| 6. | <p>General Query</p> | | <p>As we are an MSME registered company, we request an exemption from the criteria regarding existence/turnover and years of experience.</p> | <p>There will be no exemptions for MSMEs with regard to their years of experience and turnover.</p> |
| 7. | <p>General Query</p> | | <p>Please confirm whether this requirement is for resource deployment or a specific project.</p> | <p>All requirements are pertaining to fulfilment of the tasks mentioned in the RfP for Website (Re)Design and Development, Operation, Maintenance and Updation Services for</p> |

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| | | | | the UrbanShift Country Project. |
| 8. | General Query | | Please specify the current technology / platforms in use and outline the new requirements for this project. | Refer to the A. Background & B. Scope of Work under Section V – Terms of Reference (ToR), Page 36 - 43 of the published RfP. |
| 9. | General Query | | Will we need new hosting, or do you already have existing server details? | Refer to the Clause 7 on page 40 , Clause 4.1 point 'i' on page 37, Clause B.1 point 'i' on page 36 of the published RfP. Information pertaining to hosting and the server details has been mentioned at multiple places in the published RfP. |
| 10. | General Query | | Which modules would you like to change? | Query is not clear. |
| 11. | General Query | | Kindly inform us of the existing database technology and confirm whether database migration is required (Yes/No). | Existing Database is on MySQL . As per the published RfP Section V – Terms of Reference (ToR) on page 36: The extant site is deployed on the AWS Cloud at NIUA and has been developed using Drupal Content Management Software (CMS). The redesigned website will use the same domain address. Database migration from extant website is not required. |
| 12. | General Query | | We assume that post-development support will be offshore. Only, if necessary, a resource may be available on-site. Please confirm. | The proposed team would work offsite. For any onsite work / meetings, the proposed team would have to be available. |
| 13. | Page 40 - | | Where will the UAT and production | UAT will be on the developers server, |

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| | Testing and Go Live | | environments be hosted, and what will be their configuration? Alternatively, would you like us to suggest a configuration? | Production will be on AWS server where the website will be deployed. The Bidder is expected to provide suggestions on all technical requirements and configurations. |
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